

Season Pass Refund Policy

No Questions Asked 100% Refund

Prior to opening day all season pass purchases are eligible for a 100% refund.

On or after opening day refund requests will only be considered for **Medical Reasons** or **Employment Transfer**, details outlined below.

After opening day refunds are calculated based on usage and the date the application for a refund was received by Marmot Basin, minus a \$45 admin fee per pass. Please see **Refund Calculator** below for details.

Medical Reason Refund

- The pass holder must provide a doctor's certificate stating the date of illness/injury and first treatment, type of injury, and estimated time of recovery.
- The injury must prevent skiing or snowboarding for a minimum of 30 consecutive days.
- One additional related claimant is eligible for a refund if they choose to cease participation.

Employment Transfer Refund

- The pass holder's employer requires an involuntary transfer at least 300km from Marmot Basin.
- The pass holder must provide a letter from the employer stating the location, date, and the length of relocation.

Any circumstances outside these criteria will be considered on a case-by-case basis. Pass holders must submit a written request with supporting documentation to the Guest Services department at Marmot Basin. All refund decisions are final and subject to the discretion of Marmot Basin LTD Partnership based on interpretation of the above conditions.

Refund Calculator

Refunds are calculated based on usage and the date the application for a refund was received by Marmot Basin, minus a \$45 admin fee per pass.

	0-2 Days	3-5 Days	6-9 Days	10+ Days
Prior to opening 2023	100%	N/A	N/A	N/A
Opening Day - Dec 15 2023	80%	60%	30%	No Refund
Dec 16 - February 28 2024	70%	50%	25%	No Refund
March 1 - April 1 2024	60%	40%	20%	No Refund
After April 1 2024	No Refund	No Refund	No Refund	No Refund

Refund applications will be considered in accordance with the refund policy and are at the sole discretion of Marmot Basin LTD Partnership. For more information visit <https://www.skimarmot.com/tickets-passes/season-passes/>